

Assignment 1

Communication Inhibitors

Please note that your final paper in WRTG 394 is a research-based report. The work you do for this first writing assignment might lead to an excellent topic on which to write your final paper.

Overview:

For this assignment, you are asked to collect real-life examples of barriers (inhibitors) to communication that occur in your work or community environment. The examples of communication barriers that you collect can be from documents, conversations (face-to-face or digital), email messages, or meetings.

This assignment consists of four parts:

Part I:

Think about your work or community and **come up with 3-4 real-life examples of barriers (inhibitors)** to written and verbal communication that occur in that environment. The communication examples you come up with can be from documents, conversations (face-to-face or digital), emails, or meetings.

Then **write one or two detailed paragraphs of 100-125 words each** in which you describe the following:

- your workplace or community setting you have chosen to analyze
- the communication barriers in that setting that you are describing
- other details you think might be relevant to the context

Various types of communication inhibitors, and examples of them, can be found in the four articles that are available to you through eReserves. These communication barriers include but are not limited to the following:

connotative meanings of words
personal censors and filters
noise (real and semantic)
audience expectations
communication structure (or lack of)
direction of communication
physical barriers
cultural barriers
experiential barriers
perceptual barriers
motivational barriers
emotional barriers

organizational barriers
nonverbal barriers
competitive barriers
lack of writing purpose, organization, support or clarity
artificial voice
forced collaboration
faulty level of technicality
faulty level of formality
faulty direction
poor timing
excessive subjectivity
linguistic barriers

Part II:

After you've collected at least 3-4 communication barriers and have identified the inhibitors they represent, **define the inhibitors in a bulleted list**. The definition you provide should identify the general characteristics of the inhibitor and how it works to impede communication. *The definitions should not mention your specific work environment.*

Please consult the video on this assignment and the two sample student submissions to this assignment in order to see a demonstration on how this part might be written.

Part III:

Analyze these 3-4 communication inhibitors as they apply to your workplace or community environment. List them in a table with three columns:

- the communication example either as a direct quote or paraphrase
- the name of the inhibitor(s) at work in the sample
- a justification of your selection of the inhibitor(s)

Again, please consult the video on this assignment and the two sample student submissions to this assignment in order to see a demonstration on how this part might be written.

Part IV:

Using a scale of 1 to 100 (with a score of 75 considered *average*), **rank your organization's communication effectiveness**. Justify and explain the score you award. Your justification should be one to two paragraphs, about 175-250 words total.

Please continue to the next page for additional instructions.

Reading Material to Draw Upon for this Assignment:

For this assignment, you will want to draw on the following reading materials about communication inhibitors in the eReserves area of LEO.

- “10 Barriers to Communication”
- “Communication Barriers”
- “Physical Barriers in Communication”
- “The Barriers to Effective Communication”

The items are available as eReserves in our class in LEO.

You can access the articles by taking the following steps:

- click *Content*
- select *Class Resources*
- select *eReserves*
- select the icon for eReserves in the middle of your page.
- in the list of items that appears, locate the articles and download them

Format:

Your text should be single-spaced.

The following page has a template to use in completing this assignment.

I. Description of community setting, including a description of the 3-4 communication inhibitors that occur in that setting.

II. Definitions of the 3-4 inhibitors:

III. Table of the 3-4 communication samples and the inhibitors they represent:

The communication example either as a direct quote or paraphrase	The name of the inhibitor(s) that the example represents	A justification of your selection of the inhibitor

IV. Short paragraph rating the organization's communication effectiveness on a scale of 1 to 100 and justifying the ranking:

Assignment Rubric:

Description of workplace or community setting	Excellent	Good	Fair	Needs improvement	Does not pass
Describes the workplace or community setting	5 points	4 points	3 points	2 points	1 point
Describes the communication in that setting	5 points	4 points	3 points	2 points	1 point
Provides other relevant details	5 points	4 points	3 points	2 points	1 point
Demonstrates accurate grammar and punctuation	5 points	4 points	3 points	2 points	1 point
Definitions of communication inhibitors	Excellent	Good	Fair	Needs improvement	Does not pass
Definitions provide general characteristics	5 points	4 points	3 points	2 points	1 point
Definitions show how the inhibitor impedes communication	10 points	8 points	7 points	6 points	5 point
Definitions demonstrate parallel structure (e.g, all full sentences, all infinitive phrases, etc.)	5 points	4 points	3 points	2 points	0 points
Table of communication samples	Excellent	Good	Fair	Needs improvement	Does not pass
3-4 communication examples are given with direct quote or paraphrase	10 points	8 points	7 points	6 points	5 points
The name of the inhibitor is given for each example	10 points	8 points	7 points	6 points	5 points
The justification is provided for the selection of each inhibitor	10 points	8 points	7 points	6 points	5 points
Paragraph that rates the organization's communication and effectiveness and justifies the ranking	Excellent	Good	Fair	Needs improvement	Does not pass
Provides the ranking	10 points	8 points	7 points	6 points	5 points
Justifies the ranking	10 points	8 points	7 points	6 points	5 points
Demonstrates accurate grammar and punctuation	10 points	8 points	7 points	6 points	5 points
Overall Score	Excellent 90 or more	Good 80 or more	Fair 70 or more	Needs Improvement 60 or more	Does not pass 0 or more