

HSC 3661: Communication Theory and Practice for Health Professions
Term Paper
Professor Sharon Elefant
Fall 2017

Point Value: 200 points

DUE: December 9, 2017. 11:59pm EST. NO LATE WORK ACCEPTED.

Topic Choices: choose one

1. How to leverage Conflict Resolution strategies in the health care work place.
2. How to prepare for effective communication during medical crisis in a health care work place
3. Address some of the advantages and disadvantages with patients and providers communicating via patient portals.
4. Explore some of the best practices in educating patients about a chronic disease. What are some of the issues? Solutions?
5. Investigate patient's rights. What are some of prevalent difficulties patients and providers encounter? Suggest some best practices solutions.
6. Investigate coordination of care and continuity of care. What are some issues that patients and providers are likely to encounter? What are some solutions to those issues?
7. Transitional care (hospital to rehab or skilled nursing facility; rehab to home; hospital to home; home to skilled nursing facility) presents some unique communications challenges. What are those challenges? What are some of the best practices to overcome those challenges?
8. Study Bloom's Taxonomy; apply the principles of it to provider-patient communication during a crisis. Compare best practices of communicating with patients in a crisis to Bloom's Taxonomy in terms of patient needs.
9. What are some of the communication challenges of HIPPA rules when working with minors? What are some solutions to those challenges?
10. Non-compliance or refusal of services present communication challenges. What are they? What are patients' legal rights? How can those challenges be met?
11. Propose your own topic. Instructor approval required. Topic must align with this course. Approval not guaranteed.

Requirements:

1. Five pages maximum. I will not read more.
- a. Reference List and Title pages do not count toward the 5 page maximum 2. Times New Roman, 12 point font, 1" margins all around, double space 3. Resources required:
 - a. Five **required** resources cited must be **beyond the textbook**. (Limit: 7)
 - i. One of the 5 must be an interview that you personally conduct (in person, phone, or email). No more than one interview.
 - ii. One or more of the 5 must be from a professional journal or magazine
 - iii. The other 3 sources cited may be from any combination of the following:
professional journal, magazine, newspaper, book (not your textbook)
 - b. You may cite from your textbook; any textbook citations will not be counted toward your 5 required

- c. Citation: APA format. See <https://owl.english.purdue.edu/owl/resource/560/01/>
- i. Use In-text citation (no footnotes or endnotes)
 - ii. Reference List (does not count as part of your 5 page maximum)

How to Submit

- ONLY via Assignment Drop Box (no email, no blackboard messages)