

<https://courses.lumenlearning.com/wmopen-principlesofmanagement/chapter/why-it-matters-control/>

<https://courses.lumenlearning.com/wmopen-principlesofmanagement/chapter/control-in-the-business-setting/>

<https://courses.lumenlearning.com/wmopen-principlesofmanagement/chapter/the-control-process/>

<https://courses.lumenlearning.com/wmopen-principlesofmanagement/chapter/levels-and-types-of-control/>

<https://courses.lumenlearning.com/wmopen-principlesofmanagement/chapter/the-balanced-scorecard/>

<https://courses.lumenlearning.com/wmopen-principlesofmanagement/chapter/reading-financial-and-nonfinancial-controls/>

<https://courses.lumenlearning.com/wmopen-principlesofmanagement/chapter/putting-it-together-control/>

<https://asq.org/quality-resources/total-quality-management>