

## Summary

I have an experience with pharmacy settings for two years. I love working with medicines and I always try to learn more about them. I am studying to be a future pharmacist and I am very well at handling different scenarios and working as a team.

### RELEVANT SKILLS:

- Customer service & relationship building.
- Works well under pressure; ability to multitask.
- Flexible, cooperative team player learns quickly.
- Prescription processing & Pharmaceutical calculations.
- Medicare, Medicaid & insurance claims processing.
- Medication Inventory management.
- Good knowledge of Microsoft Office System (including Microsoft Word, Excel, and PowerPoint).

### EDUCATION/Degree:

Degree: Associate in Science Confer Date: 05/19/2021

Degree Honors: Highest Honors

Plan: General Science

Degree: Associate in Science Confer Date: 08/05/2021

Degree Honors: Highest Honors

Plan: Physical Science/Mathematics

EXPERIENCE:

***Pharmacy Technician***

04 /2019 - present

*CVS Pharmacy, Sacramento, CA*

- Patient with customers
- Assist in filling prescriptions.
- Handling returned/ not picked up prescriptions.
- Mentoring new technicians
- Handling drop-off/pick-up
- Helping pharmacist with translation
- Calling customers/medical companies
- Calm and professional in all situations
- Keeping pharmacy clean and organized
- Finishing all duties at the end of shift
- Maximizing workflow and achieving pharmacy goals

**Covid-19 Immunizer**

*CVS Pharmacy, Sacramento, CA*

**Cashier/Sales/Production Lead Associate**

04/2018 - 04/2019

*Deseret Industries, Sacramento, CA*

- Mentor and help teach associates in company standards and expectations.
- Effectively handle and approve transactions at the front-end
- Minimize errors at the front-end through shadowing and mentoring.
- Maximize team use and cooperation.
- Promote safety awareness/accident-free environment.
- Manage daily cashier's schedules.
- Assign tasks to promote cross-functional teamwork.
- Enhance customers service flow at the front-end eliminating long lines.
- Establish trust in associates through open communication.
- Motivate team members by recognizing good performances.
- Collaborate with management on issues for improvement at the front-end
- Assist in meeting production daily goals.
- Enforce all company standards, policies, and protocols.

**Professional References Available Upon Request**