TeamSTEPPS Implementation Worksheet

INSTRUCTIONS

Following the completion of each of the TeamSTEPPS Fundamentals modules, you will be asked to think about the issue you plan to address by implementing TeamSTEPPS. Document your answers on this worksheet, in the spaces provided. If you are attending training with your team, work with your team members to answer the questions.

Module 1: Introduction

1. What is the patient safety issue your organization is facing that is linked to a problem with teamwork?

   communication errors

Module 2: Team Structure

1. Who are the members of the team experiencing a teamwork issue?

   Nurses and health care professional

2. Which team or teams within your multi-team system are experiencing the teamwork issue? Which team or teams interact with or are otherwise affected by the team(s) experiencing the issue? (Place an X where appropriate.)

	Experiencing Issue?	Interact with or Affected by Team(s) Experiencing Issue
Core Team	X	X
Contingency Team(s)		
Coordinating Team	X	X
Ancillary Team/Support Services	X	X
Administration		

Module 3: Communication

1. Is your teamwork issue related to communication?

   ☑ Yes
   ☐ No

2. If yes, what is the communication issue?

   failure to communicate clearly to patients about their diseases and treatment and verbal abusea nd rude behaviours towards patients.

3. Which of the following tools or strategies might you consider implementing to address the issue? (Check all that apply)

   ☐ Handoff
   ☑ SBAR
   ☐ Call-out
   ☐ Check-back

Module 4: Leading Teams

1. Does the team experiencing the issue have a designated leader? If yes, who is it?

   the nurse are under the operation director

2. Is your teamwork issue related to the team's leadership?

   ☐ Yes
   ☑ No

3. If yes, what is the leadership issue?

4. Which of the following tools might you consider implementing to address the issue? (Check all that apply)

   ☑ Brief
   ☐ Huddle
   ☑ Debrief

Module 5: Situation Monitoring

1. Is your teamwork issue related to the team's or individuals' skill at monitoring the situation?

   ☑ Yes
   ☐ No

2. If yes, what is the situation monitoring issue?

   there is failure to monitor the behaviors of nurses and other healthcare professional

3. Which of the following tools might you consider implementing to address the issue? (Check all that apply)

   ☑ STEP
   ☐ I'M SAFE

Module 6: Mutual Support

1. Is your teamwork issue related to mutual support?

   ☑ Yes
   ☐ No

2. If yes, what is the mutual support issue?

   failure of the nurses to honor their code of conduct

3. Which of the following tools or strategies might you consider implementing to address the issue? (Check all that apply)

   ☐ Providing task assistance
   ☑ Providing and receiving feedback
   ☐ Two-Challenge Rule
   ☐ CUS
   ☑ DESC Script

Module 7: Summary: Pulling It All Together

Now that you have thought through your scenario in terms of each of the TeamSTEPPS skills, review your responses on the first six modules, and answer the questions that follow.

1. Now that you have learned more about effective teamwork, are there any changes you would make to your assessment of the teamwork issue that needs to be addressed to improve patient safety in your facility or organization?

   ☑ Yes
   ☐ No

2. If yes, what is the teamwork issue that needs to be addressed?

   Use of appropriate language when addressing patients

3. You may have identified multiple TeamSTEPPS tools or strategies that might be used to address the issue. If you had to identify only one tool or strategy to implement first, which one would it be and why?

   SBAR. This tool investigates a situation and its background and develops suitable solutions and thus will helps in developing strategies that will enhance communication with patients.