



CITY OF UPLAND
460 N EUCLID AVENUE
UPLAND, CA 91786-4732

Billing Inquiries: (909) 931-4150
Office Hours: 8:00 AM - 6:00 PM MON-THURS
Website: www.ci.upland.ca.us

Account Number

381-2330.02

Service Address

1907 APPLE TREE PL

Billing Period

01/01/20-02/29/20

BILLING DATE: 03/10/20

DUE DATE: 04/06/20

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ACCOUNT SUMMARY

PREVIOUS BALANCE	83.44
PAYMENTS	0.00
OUTSTANDING BALANCE - DUE NOW	83.44
PENALTIES	0.00
LATE FEES	0.00
ADJUSTMENTS	0.00
ADVANCE PAYMENT	0.00
CURRENT CHARGES - DUE BY 04/06/20	115.57

TOTAL AMOUNT DUE 199.01

A portion of the total amount is past due. Due date applies to current charges only.

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CURRENT ACTIVITY DETAIL

WATER	0.00
SEWER	59.38
REFUSE	56.19
EXTRA BARRELS	0.00

CURRENT CHARGES 115.57

A MESSAGE FROM THE CITY OF UPLAND

FREE SHARPS AND OIL RECYCLE CONTAINERS 8:00AM-6:00PM A THE
UPLAND CITY YARD: 1370 N. BENSON AVE.

MAKE CHECKS PAYABLE TO:



CITY OF UPLAND
460 N EUCLID AVENUE
UPLAND, CA 91786-4732
(909) 931-4150

ACCOUNT NUMBER: 381-2330.02
SERVICE ADDRESS: 1907 APPLE TREE PL

CUSTOMER NAME:

ULE0312A
9000000113 00.0000.0113 113/1



KAI QI NI
1933 VALENTINE CIR
LA VERNE CA 91750-3507

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

OUTSTANDING BALANCE	DUE IMMEDIATELY	83.44
CURRENT CHARGES	DUE 04/06/20	115.57
TOTAL AMOUNT DUE		199.01
AMOUNT ENCLOSED \$		

PLEASE REMIT TO:



CITY OF UPLAND
PO BOX 101115
PASADENA, CA 91189-0005

38123300200000199016

CITY HALL INFORMATION

460 N. Euclid Avenue, Upland, CA 91786 • Monday-Thursday 8:00am to 6:00pm (CLOSED FRIDAY) • www.ci.upland.ca.us

WATER SERVICES:

Customer Service: (909) 931-4150

Water Conservation: (909) 291-2935

Emergency After Hour Services (Leaks, Turn-On and Turn-Off): (909) 946-7624

SEWER SERVICES:

Public Works: (909) 291-2930

Emergency After Hour Service: (909) 946-7624

REFUSE/RECYCLING SERVICES:

Burrtec Waste (Barrel Replacement, Bulky Item Pick-Up, Missed Pick-Up): (909) 949-0500

Household Hazardous Waste: (909) 291-2935

Recycling Information: (909) 291-2935

BILLING INFORMATION:

All services are billed on a bi-monthly basis. Water is billed one month; sewer and refuse are billed the following month. Every service is billed six times per year on alternate months.

Current charges are due and payable by 6:00pm on the due date and are considered delinquent if payment is not received. Any outstanding balance is due immediately and if payment is not received a disconnect notice will be issued and the account will be subject to additional fees. **Failure to receive a bill does not relieve the customer of liability.**

FEES:

Disconnect Notice - \$15.75

Lock-Off - \$40.00

Reconnection (Before 4:30pm) - \$75.00 • Reconnection (After 4:30pm) - \$150.00

Meter Tampering - \$840.00 or more per occurrence

Should you request reconnection of service after shut off, you will be required to pay ALL charges due on the account which may include an advance payment, and reconnection fees. Cash, Cashier's Check, Money Order or Credit Card will be the only accepted means of payment under these conditions.

FOR OWNERS AND TENANTS:

Upland Municipal Code Section 13.32.110(A)

Notwithstanding any other provision of this chapter, charges for services and facilities furnished by the city shall constitute a lien against the lot or parcel of land within the city or outside the limits of the city, against which the charge was imposed and which the services were rendered, if such charges remain delinquent for 60 days. The city shall send a bill to the property owner after a tenant fails to pay the delinquent charges. The bill shall include a statement notifying the property owner of the lien provided by this section.

PAYMENT OPTIONS:

- ✉ Mail: PO BOX 101115, Pasadena, CA 91189-0005
- 👤 In Person: 460 N. Euclid Avenue, Upland, CA 91786 • Monday-Thursday 8:00am to 6:00pm (CLOSED FRIDAY)
- 💻 Website: www.onlinebiller.com/upland
- 🕒 Auto Pay: Sign up today for a continued, easy way to automatically pay your utility bill. To set up your direct payment, visit our website at www.onlinebiller.com/upland.
- 📍 Drop Box: Located in City Hall parking lot at 460 N. Euclid Avenue, Upland, CA 91786

METER INFORMATION:

WHAT IS THE READINESS TO SERVE FEE (STANDBY FEE)?

All customers on metered service pay a bimonthly readiness to serve fee (standby fee). The fee is based upon meter size and covers costs associated with meter reading and billing, customer service, meter replacement/repair, fire protection and water conservation.

HOW TO READ YOUR METER:

Your meter is read left to right, very similar to that of the odometer on your car. On most of the meters, we drop the last two digits; this is because we bill in units of one hundred cubic feet (HCF). One hundred cubic feet is equal to 748 gallons. To calculate your daily usage, divide the total number of units by the number of days in the billing cycle.

