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Case Scenario

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Case Scenario

Part 1

Social workers are guided by the core values and principles in their work. Therefore, they need to ensure they serve their clients well by promoting well-fare with no discrimination. Encouraging social justice and the value of human interaction. However, based on the study, there was a mistaken use of values instead of knowledge because the older man holds his values on helping a homeless young woman in the park and at the same time, this interfered with his home life. Furthermore, this value was mistaken by the value of the social worker and the elderly man's neighbor in helping his client retain his dignity and worth as a person. The social worker used knowledge to change the locks in the apartment, but the man's values to help the homeless woman resulted in a dysfunctional outcome.

The dysfunctional outcome occurred because the old man had fresh bruises and the homeless woman repeated the mistake. Changing the keys was intended to keep the woman away, but the old man gave the new keys again, resulting in repeated events. Another intervention to be explored comprised of the social worker reporting the issue to the authorities to allow him to be provided with efficient security that will keep the woman away and warn the woman from repeating the mistakes. Similarly, the case is life-threatening because the old man is harmed and suffers from physical injuries, resulting in death. I would start to work with this client by informing him of the benefits of staying alone and not allowing strangers in his apartment. This would result in appropriate protection and his safety even when he is not around.

As a social worker, I am guided by professional conduct that describes core values and ethical standards and principles. Levy (1973) claimed that social workers should offer services,

ensure social justice and use their knowledge to safeguard an individual's dignity and worth. Therefore, since the old man seems to suffer from physical injuries, the protection is limited. This will mean that the best intervention is to report the homeless woman to the authorities. Also, I will educate the client on the dangers of allowing strangers in his apartment as well as keeping his money in a safe place such as in the bank.

Part 2

While working as a social worker in New York, I was once faced with a conflict of interest in my values and client values. My values are always against abortion and thus, one day, a pregnant woman that I have been serving for several months astonished me with helping her get abortion services. This made me feel torn between offering her the service requested and preserving an optimistic relationship with the client. In this scenario, I had a different personal value with the client which resulted in conflict.

Social workers need to learn to interact with diverse cultures to work efficiently to enhance society's lives. Therefore, to ensure they serve individuals in need and address social problems, they will need to deal with multicultural societies. Walker & Staton (2000) stated that the United States is a multicultural nation. Thus, since social workers will be dealing with the poor, immigrants, and other individuals who have faced racist situations, it will result in significant challenges in their profession. However, it also adds to social workers' competence to accept that different individuals will have varying personal values.

Helping the client to obtain an abortion was challenging to me. Nonetheless, I followed the National Association of Social Workers policy statement of family planning and reproductive health to ensure I follow the ethical principles of social work values. This allowed the client to

make their choices concerning sexuality and reproduction. Reamer (2003) claimed that social workers need to be vigilant to evade conflict of interest that can affect their operations and independent judgment. Similarly, the same source added that social workers need to ensure they notify their client in case of a possible conflict of interest as well as consider appropriate procedures of handling the situation in a judicious way that will safeguard the client's interest in the best way possible.

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